

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

236014
2012 39-C

CERTIFICATED COMPANY INFORMATION

dPi Teleconnect, LLC	FEIN/SSN
Company Name	(972) 488-5500
Dbaf/ka	Telephone #
1330 Capital Parkway	
Mailing Address	
Carrollton, TX 75006	
City, State, Zip Code	
1330 Capital Parkway	
Business Location	
Carrollton, TX 75006	Dallas
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company

Mailing Address: 1703 Laurel Street

City, State, Zip Code: Columbia, SC 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Charles L. Schneider, President & CEO
General Manager (Include address if different than above.)
(214) 390-5995 / (972) 488-8636 / chuck.schneider@dpiteleconnect.com
 Telephone Number Facsimile Number E-mail Address
- B. Stacey Morales, Customer Service Manager
Customer Relations /Complaints Representative (Include address if different than above.)
(214) 390-5811 / (972) 488-8636 / Stacey.morales@dpiteleconnect.com
 Telephone Number Facsimile Number E-mail Address
- C1. Melanie King, Regulatory Affairs Manager
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
(214) 453-0640 / (469) 574-7931 / Melanie.king@dpiteleconnect.com
 Telephone Number Facsimile Number E-mail Address
- C2. 1 (800) 350-4009
Customer Contact (Toll Free Number)
- D. Charles M. Hartley, Vice President of Operations
Engineering Operations (Include address if different than above.)
(214) 390-5155 / (972) 488-8636 / chuck.hartley@dpiteleconnect.com
 Telephone Number Facsimile Number E-mail Address
- E. Charles M. Hartley, Vice President of Operations
Test and Repair (Include address if different than above.)
(214) 390-5155 / (972) 488-8636 / chuck.hartley@dpiteleconnect.com
 Telephone Number Facsimile Number E-mail Address

F. Charles M. Hartley, Vice President of Operations

Emergencies (During non-office hours)

(270) 635-1470 (Cell)

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Melanie King, Regulatory Affairs Manager

Regulatory Officer (Include address if different than above.)

(214) 453-0640

Telephone Number

(469) 574-7931

Facsimile Number

Melanie.king@dpiteleconnect.com

E-mail Address

H. Melanie King, Regulatory Affairs Manager

Dual Party Mailings (Name)

1330 Capital Parkway, Carrollton, TX 75006

Mailing Address

(214) 453-0640

Telephone Number

(469) 574-7931

Facsimile Number

Melanie.king@dpiteleconnect.com

E-mail Address

I. Melanie King, Regulatory Affairs Manager

Interim LEC Fund Mailings (Name)

1330 Capital Parkway, Carrollton, TX 75006

Mailing Address

(214) 453-0640

Telephone Number

(469) 574-7931

Facsimile Number

Melanie.king@dpiteleconnect.com

E-mail Address

J. Melanie King, Regulatory Affairs Manager

Universal Service Fund Mailings (Name)

1330 Capital Parkway, Carrollton, TX 75006

Mailing Address

(214) 453-0640

Telephone Number

(469) 574-7931

Facsimile Number

Melanie.king@dpiteleconnect.com

E-mail Address

K. Terry Pavek, CFO

Gross Receipts Mailings (Name)

1330 Capital Parkway, Carrollton, TX 75006

Mailing Address

(214) 390-7269

Telephone Number

(972) 488-8636

Facsimile Number

terry.pavek@tagmobile.com

E-mail Address

L. Melanie King, Regulatory Affairs Manager

Lifeline Mailings (Name)

1330 Capital Parkway, Carrollton, TX 75006

Mailing Address

(214) 453-0640

Telephone Number

(469) 574-7931

Facsimile Number

Melanie.king@dpiteleconnect.com

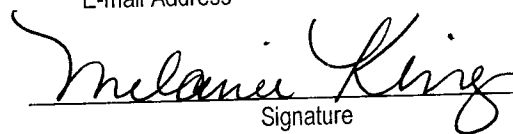
E-mail Address

Melanie King

This form was completed by (print name)

Regulatory Affairs Manager

Title



Signature

March 15, 2012

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Clerk's Office

Post Office Drawer 11649

Columbia, South Carolina 29211

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201

(Rev. PSC 11/2010)